11/12 Fees and Charges

| | | RAG | 11/12 | 11/12 | 11/12 |
|----------------------------------|--|-----|--------|-------------------------------|-------------------------------|
| Service Area | Description | | £000s | Savings Delivered £000s | Projected Outturn £000s |
| City Development | Increase in pre-application income | | (20.0) | (5.1) | (20.0) |
| City Development | Increase in Lawful Use applications | | (10) | (1.5) | (10.0) |
| City Development | Increase in Discharge of Conditions applications | | (10) | (1.5) | (10.0) |
| City Development | Charging for and trading of Conservation and Heritage expertise | | (42) | (10.5) | (42.0) |
| Policy, Culture & Comms | Selling advertising space on the OCC website | | (1) | (0.1) | (0.5) |
| Policy, Culture & Comms | Carfax Tower Annual fee increase | | (1) | (0.3) | (1.1) |
| Policy, Culture & Comms | Income driven by increasing the utilisation of Town Hall space | | (128) | (32.0) | (128.0) |
| Policy, Culture & Comms | Extra revenue generated by increased marketing activity | | (5) | (1.3) | (5.0) |
| Housing and Communities | Area Based Grants/PVE | | (59) | (14.7) | (59.0) |
| Business Transformation | Marketing and charging of services by the Business Improvement team | | (10) | (2.5) | (10.0) |
| Environmental Development | New charge for pest control | | (28) | (3.0) | (28.0) |
| Environmental Development | Income from specialised HMO enforcement services. | | (33) | | (32.5) |
| Environmental Development | Income from new agency services | | (17) | | (16.5) |
| Direct Services | Introduction of parking charges in parks | | (59) | | (59.0) |
| Direct Services | Increase in Off-street Parking Income | | (165) | | (165.0) |
| Direct Services | Charges for green waste | | (149) | | (149.0) |
| City Leisure | Commission Sports Development | | (1) | (0.3) | (1.0) |
| Law & Governance | Income from Legal Hub | | (25) | (7.2) | (25.0) |
| | | | (762) | (80) | (762) |
| | | | | | |
| | City Development | | (82) | (18.6) | (82.0) |
| | Policy, Culture & Comms | | (135) | , , | (134.6) |
| | Business Transformation | | (10) | (2.5) | (10.0) |
| | Environmental Development | | (77) | (3.0) | (77.0) |
| | Direct Services | | (373) | (7.0) | (373.0) |
| | Law & Governance | | (25) | (7.2) | (25.0) |
| | Housing and Communities | | (59) | (14.7) | (59.0) |
| | City Leisure | | (1) | (0.3) | (1.0) |
| | | | (762) | (80) | (762) |

| Related Service Area Description Budgeted Savings Projeton Saving Delivered Outto | 11/12 ojected utturn £000s (12.0) (19.0) (15.0) (52.0) (90.7) (6.9) (3.0) (1.0) (5.4) (8.0) (18.0) (6.0) (71.0) (1.2) (7.0) (4.0) (14.0) (2.0) (35.0) (24.0) (94.0) (97.0) (10.0) (10.0) (10.0) (10.0) (10.0) (10.0) (10.0) |
|--|---|
| Service Area Description City Development City Development Reduction in staff handling customer phone calls City Development Reduction in staff handling customer phone calls City Development Mapping and Land Charges Technician Yes retired City Development Management savings in Spatial Policy, Culture & Comms Pick Management restructure and Yes reorganisation Policy, Culture & Comms Policy, Culture & Comms Reduce Data Observation costs & Small Profile Budgets Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reducein in Xmas lights Budget Policy, Culture & Comms Reduction in Xmas lights Budget Reduction in Xmas lights Reduction Brition of Xmas lights Reduction Brition of Xmas ligh | (12.0) (19.0) (15.0) (52.0) (90.7) (6.9) (3.0) (1.0) (5.4) (8.0) (6.0) (71.0) (1.2) (7.0) (4.0) (2.0) (35.0) (24.0) (94.0) (27.0) (10.0) (10.0) (10.0) (15.0) |
| City Development Reduction in staff handling customer phone calls phone calls City Development Mapping and Land Charges Technician Yes retired City Development Management savings in Spatial Yes Development Policy, Culture & Comms PCC Management restructure and Yes reorganisation Policy, Culture & Comms Reduce Data Observation costs & Small Profile Budgets Policy, Culture & Comms Reduce Data Observation costs & Small Profile Budgets Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography costs across OCC by 66% Policy, Culture & Comms Reduce photography Costs Reduce Photography (1) (2.5) Policy Culture & Comms Reduce photography Costs Reduce Red | (19.0) (15.0) (52.0) (90.7) (6.9) (3.0) (1.0) (5.4) (8.0) (6.0) (71.0) (1.2) (7.0) (4.0) (2.0) (35.0) (24.0) (27.0) (10.0) (10.0) (10.0) |
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| Corporate Assets Blue Boar Street Vacation Buildings Insurance Corporate Assets Museum - supplies & services Corporate Assets Parks Houses Corporate Assets Sports Centres - residual works Corporate Assets Countryside properties Corporate Assets Countryside properties Corporate Assets Corporate Assets Corporate Assets Corporate Assets Corporate Assets Cleaning & Caretaking Corporate Assets Corporate Assets Corporate Assets Corporate Assets Grade 8 posts in Support Services Yes Corporate Assets Grade 6 post in Support Services Yes (10) (2.5) Housing and Communities Running costs of Community Centres and two sports facilities Housing and Communities Deletion of PA/ Administrator post. Housing and Communities Deletion of Supplies & Services Budget Housing and Communities Housing and Communities Position of Supplies & Services Budget Housing and Communities Housing and Communities Reduce S&S & Subsidy for Active Communities management | (1.2) (7.0) (4.0) (14.0) (2.0) (35.0) (24.0) (94.0) (10.0) (10.0) (42.0) (15.0) |
| Corporate Assets Parks Houses Corporate Assets Sports Centres - residual works Corporate Assets Countryside properties Corporate Assets Cleaning & Caretaking Corporate Assets Grade 8 posts in Support Services Yes Corporate Assets Grade 6 post in Support Services Yes Corporate Assets Grade 6 post in Support Services Yes Housing and Communities Communities Supplies and services for Communities & (10) (2.5) Neighbourhoods Team. Housing and Communities Housing and Communities Deletion of PA/ Administrator post. Yes Housing and Communities Deletion of Supplies & Services Budget Housing and Communities Formation of a Social Enterprise Company Housing and Communities Reduce S&S & Subsidy for Active Communities management (4) (1.4) (2) (0.5) (2) (0.5) (8.8) (24) (6.0) (24) (6.0) (25) (27) (25) (27) (25) (25) (27) (25) (25) (25) (25) (30) (2.5) (30) (30) (9.8) (2.0) | (4.0) (14.0) (2.0) (35.0) (24.0) (94.0) (27.0) (10.0) (10.0) (42.0) (15.0) |
| Corporate Assets Corporate Assets Countryside properties Corporate Assets Grade 8 posts in Support Services Formation of a Social Enterprise Company Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets (10) (2.5) Corporate Assets Corporate Assets Grade 6 post in Support Services Yes (27) Corporate Assets (10) (2.5) Corporate Assets Corporate Assets (10) (2.5) Communities Communities Auritary Yes (42) (10.5) Cost Communities (10) (2.5) Cost Cost Cost Cost Cost Cost Cost Cost | (14.0) (2.0) (35.0) (24.0) (94.0) (27.0) (10.0) (10.0) (42.0) (15.0) |
| Corporate Assets Countryside properties Corporate Assets | (2.0) (35.0) (24.0) (94.0) (27.0) (10.0) (10.0) (42.0) (10.0) (15.0) |
| Corporate Assets 23/25 Broad Street Additional revenue (35) (8.8) Corporate Assets Cleaning & Caretaking (24) (6.0) Corporate Assets Grade 8 posts in Support Services Yes (94) Corporate Assets Grade 6 post in Support Services Yes (27) Housing and Communities Supplies and services for Communities & (10) (2.5) Neighbourhoods Team. Housing and Communities Running costs of Community Centres and two sports facilities Housing and Communities Deletion of PA/ Administrator post. Yes (42) (10.5) Housing and Communities Deletion of Supplies & Services Budget (10) (2.5) Housing and Communities Formation of a Social Enterprise Company (15) (3.8) Housing and Communities Reduce S&S & Subsidy for Active (8) (2.0) Communities management | (35.0) (24.0) (94.0) (27.0) (10.0) (10.0) (42.0) (10.0) (15.0) |
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| Corporate Assets Housing and Communities Supplies and services for Communities & Neighbourhoods Team. Housing and Communities Running costs of Community Centres and two sports facilities Housing and Communities Deletion of PA/ Administrator post. Housing and Communities Housing and Communities Formation of a Social Enterprise Company Housing and Communities Agreement with Oxford University Housing and Communities Reduce S&S & Subsidy for Active Communities management (10) (2.5) (10) (2.5) (10) (2.5) (10) (2.5) (3.8) (10) (2.5) (3.8) (10) (2.5) (3.8) (10) (2.5) (3.8) (42) (10) (2.5) (3.8) (42) (10) (2.5) (3.8) (42) (10) (2.5) (3.8) (42) (10) (2.5) (3.8) (42) (10) (2.5) (3.8) (42) (42) (5.5) (6.8) (6.9) (6.9) (7.9) | (27.0) (10.0) (10.0) (42.0) (10.0) (15.0) |
| Housing and Communities Supplies and services for Communities & (10) Neighbourhoods Team. Housing and Communities Running costs of Community Centres and two sports facilities Deletion of PA/ Administrator post. Yes Housing and Communities Deletion of Supplies & Services Budget Housing and Communities Formation of a Social Enterprise Company Housing and Communities Agreement with Oxford University Housing and Communities Reduce S&S & Subsidy for Active Communities management | (10.0) (10.0) (42.0) (10.0) (15.0) |
| Neighbourhoods Team. Housing and Communities Housing and Communities Housing and Communities Deletion of PA/ Administrator post. Yes Housing and Communities Deletion of Supplies & Services Budget Housing and Communities Formation of a Social Enterprise Company Housing and Communities Agreement with Oxford University Housing and Communities Reduce S&S & Subsidy for Active Communities management Neighbourhoods Team. (10) (2.5) (2.5) (2.6 | (10.0) (42.0) (10.0) (15.0) |
| two sports facilities Housing and Communities Housing and Communities Housing and Communities Deletion of PA/ Administrator post. Deletion of Supplies & Services Budget Housing and Communities Formation of a Social Enterprise Company Housing and Communities Agreement with Oxford University Housing and Communities Reduce S&S & Subsidy for Active Communities management (42) (10.5) (3.8) (42) (10.5) (3.8) (42) (10) (2.5) (3.8) | (42.0) (10.0) (15.0) |
| Housing and Communities Housing and Communities Housing and Communities Formation of a Social Enterprise Company Housing and Communities Formation of a Social Enterprise Company Housing and Communities Reduce S&S & Subsidy for Active Communities management (10) (2.5) (3.8) (9.8) (9.8) | (10.0) (15.0) |
| Housing and Communities Housing and Communities Reduce S&S & Subsidy for Active Communities management (39) (8) (2.0) | |
| Housing and Communities Reduce S&S & Subsidy for Active (8) Communities management | (20.0) |
| · · · · · · · · · · · · · · · · · · · | (39.0) (8.0) |
| charging charge in the case of the first that the charge in the case of the charge in the charge in the case of the charge in the char | (30.0) |
| Housing and Communities Restructuring of Admin and Support. Yes (18) (4.5) | (18.0) |
| Housing and Communities Council 2012 restructure Yes (84) (21.0) | (84.0) |
| Housing and Communities Trend in temporary accommodation use continues Housing and Communities Reduction in directly leased temporary (262) (262) | (29.0) |
| accommodation | (262.0) |
| Housing and Communities Line by Line review of Housing Need spend Finance Roll out of Direct Debits on Agresso (67) (16.8) (50) (4.2) | (67.0) |
| Finance Reduction in IA programme back to 250 (20) (5.0) days | (20.0) |
| Finance Eureka contract ended (5) (1.4) | (5.5) |
| Finance Reduced external audit fees as Improve (8) controls & risk profile | (7.5) |
| Finance Reduced fees for Audit of grant claims (4) (0.9) Finance Reduce management overheads in (20) (5.0) | (3.6) (20.0) |
| investigations Business Transformation Further prompt payment savings (20) (5.0) | (20.0) |
| Business Transformation Further prompt payment savings (20) (5.0) Business Transformation Procurement work plan for 2011. (20) (5.0) | (20.0) (20.0) |
| Business Transformation Introduce a nominal charge for supplier (1) (0.3) training | (1.0) |
| Business Transformation Saving in printer and print costs (35) Business Transformation Online tendering and quoting system (5) | (35.0) (5.0) |
| ICT Disaster recovery budget (15) (3.8) | (15.0) |
| ICT Recover the cost contractual inflation (16) (2.7) | (16.0) |
| ICT Leasing budget is not required (60) (15.0) ICT Reduce Bailey maintenance contracts for (4) (1.0) the centre, OCH and CW | (60.0) (4.0) |
| ICT Reduction in telephone bill (2) (0.5) Business Transformation Review supply arrangements for (2) (0.5) | (2.0) (2.0) |
| contracted services ICT Cancel NTL Line to Leisure centres (3) (0.8) | (3.0) |
| Environmental Development Restructure to provide smaller/ flexible Yes service (9) | (9.3) |

| | 11/12 Effici | encies | i | _ | | |
|------------------------------|--|----------------|-----|-----------------------------|-------------------------------|---------------------------------------|
| | | FTE Related | RAG | 11/12 | 11/12 | 11/12 |
| Service Area | Description | | | Budgeted Saving £000s | Savings Delivered £000s | Projected Outturn £000s |
| Environmental Development | Saving on corporate energy & utilities management. | | | (4) | (1.0) | (4.0) |
| Environmental Development | New work on environmental assessments from CD | | | (10) | (2.4) | (9.5) |
| Environmental Development | Absorb Environmental Services Manager duties | | | (24) | (6.0) | (23.9) |
| Environmental Development | New Commercial Safety team | | | (63) | (15.8) | (63.0) |
| Direct Services | Car parks and Shopmobility restructure. | | | (35) | (5.8) | (35.0) |
| Direct Services | Fundamental Service Review | | | (570) | | |
| Direct Services | Annualized hours for the Grounds Maintenance Staff | | | (50) | (12.5) | (50.0) |
| Direct Services | Reduction in Oxford Waste Partnership Programme | | | (25) | | (25.0) |
| Customer Services | Phase 1 restructure - Customer Services Manager post. | | | 5 | 5.3 | 5.3 |
| Customer Services | Phase 1 restructure - Head of Service support | | | 31 | 31.1 | 31.1 |
| Customer Services | Efficiencies from combined contact centre | | | (85) | (21.3) | (85.4) |
| Customer Services | Estimate of reduction to postage and mailing costs | | | (13) | | (12.5) |
| Customer Services | Efficiency from a Fundamental Service review | | | (115) | (28.9) | (115.4) |
| Customer Services | Estimate of reduction to postage and mailing costs | | | (13) | | (12.5) |
| Customer Services | Phase One restructure - deletion of P&I Manager post | | | (52) | (13.0) | (52.0) |
| City Leisure | Reduction in contract fee paid to Fusion | | | (192) | (48.0) | (192.2) |
| City Leisure | Reduced commissioning of the OSP | | | (3) | | (3.0) |
| City Leisure | Reduce Cemeteries management costs | | | (15) | | (15.0) |
| City Leisure | Redesign and reallocation of parks work | | | (90) | | (90.0) |
| City Leisure | Grounds maintenance service review. | | | (50) | | (50.0) |
| City Leisure | Delete vacant Ranger post | Yes | | (34) | | |
| City Leisure | Delete vacant Park supervisor post | Yes | | (40) | ` ' | |
| City Leisure City Leisure | Reduction in nursery costs Oxford in Bloom Remove budget | | | (24) (3) | | (24.0) |
| City Leisure City Leisure | Reduce use of skips. | | | (20) | | (20.0) |
| City Leisure | Reduced utilities | | | (10) | | (10.0) |
| City Leisure | Supplies and services budget no longer needed | | | (30) | | (30.0) |
| People & Equalities | Centralisation HR | | | (60) | (15.0) | (60.0) |
| People & Equalities | HR Restructure | | | (60) | ` ' | (60.0) |
| People & Equalities | Reduced provision of Sitesafe training | | | (30) | (7.5) | (30.0) |
| People & Equalities | Revise pensionable status of variable pay elements | | | (80) | (20.0) | (80.0) |
| People & Equalities | Revise mileage rates down to HMRC rates | | | (30) | (7.5) | (30.0) |
| Law & Governance | Electronic committee management system. Staff related | yes | | (37) | (37.0) | (37.0) |
| Law & Governance | Election Services On line registration | | | (1) | | (1.0) |
| Law & Governance | Reduction in mileage allowance for members | | | (1) | (0.3) | (1.0) |
| | | | | (3,296) | (1,051.03) | (3,271.09) |
| CDEC | O'th Barrellannout | | | (400) | (44.0) | (422.0) |
| CREG CHEX | City Development Policy, Culture & Comms | | | (123) (102) | | (123.0) (101.6) |
| CREG | Corporate Assets | | | (317) | ` ' | · / |
| CREG | Housing and Communities | | | (624) | | |
| CSUP | Finance | | | (107) | | · · · · · · · · · · · · · · · · · · · |
| CSUP | Business Transformation | | | (83) | | (83.0) |
| CSUP | ICT | | | (100) | (23.7) | (100.0) |
| CSER | Environmental Development | | | (110) | | |
| CSER | Direct Services | | | (680) | | |
| CSER | Customer Services | | | (241) | | (241.4) |
| CSER CHEX | City Leisure | | | (511) | | (511.2) |
| CHEX | People & Equalities Law & Governance | | | (260) (39) | | (260.0) (39.0) |
| Ç. 1⊑/\ | Goromanoc | | | (39) | (0.5) | (53.0) |

11/12 Service Reductions

| | | FTE | RAG | 11/12 | 11/12 | 11/12 |
|--|---|---------|-----|--------------------|----------------------|----------------------|
| Service Area | Description | Related | | Budgeted Saving | Savings Delivered | Projected Outturn |
| | | | | £000s | £000s | £000s |
| City Development | Replace tourist information service | | | (160) | | (160) |
| City Development | Reduce DMO grant funding by 10% p.a. | | | 160 | 160 | 160 |
| City Development | E consultation | ., | | (20) | ` ' | (20) |
| City Development | Deletion of Senior Planner post | Yes | | (37) | | (37) |
| City Development City Development | Reduce 1 post in Technical Services Reduce Subscription to TV ecological | Yes | | (25) (2) | | (25) (2) |
| only zoronopinom | Records Centre | | | (-) | (.) | (-) |
| City Development | Cancel subscription to OEP, TV energy, E/W Rail | | | (10) | (3) | (10) |
| City Development | Deletion of vacant regeneration post | Yes | | (42) | | (42) |
| Policy, Culture & Comms | Reduce Your Oxford publication | V | | (14) | | (14) |
| Policy, Culture & Comms Corporate Assets | Restructure of Policy and Comms Team 14 Osney Lane Reduce RM budget | Yes | | (51) (1) | | (51) (1) |
| Corporate Assets | Atrium licence fee | | | (2) | | (2) |
| Corporate Assets | Reduce Cutteslowe Park Office Budgets | | | (1) | 1.1 | (1) |
| Corporate Assets | Travellers & Gypsies Contingency budget | | | (5) | \ \ / | (5) |
| Community Housing & Development | Removal of revenue funding. | V | | (103) | | (103) |
| Housing and Communities | Delete post as no longer receives external funding | Yes | | (27) | (27) | (27) |
| Housing and Communities | Loss of External funding end of 10/11 - Sure Start | | | 20 | 20 | 20 |
| Housing and Communities | Grants reductions across selected areas | | | (120) | (30) | (120) |
| Housing and Communities | Restructure of the Street Wardens Service | | | (27) | (7) | (27) |
| Housing and Communities | Removal of funding for PCSOs | Yes | | (62) | | (62) |
| Housing and Communities | Cessation of Shelter contract for independent housing advice & Reinstate independent Housing advice | | | (13) | (3) | (13) |
| Housing and Communities | Closure of Elderly Services | | | (117) | (117) | (117) |
| Housing and Communities | Redevelopment of Northway Community Centre | | | (***) | (111) | () |
| Finance | No Comprehensive Area Assessment | | | (9) | (2) | (9) |
| Finance | Reduction in Audit Commission Fees | | | (40) | | (40) |
| Environmental Development | Energy advice and Fuel poverty programme | | | (84) | (59) | (59) |
| Environmental Development | Terminate discretionary target hardening programme | | | (26) | (26) | (26) |
| City Leisure | Reduce Free Swim payment to Fusion | | | (113) | (113) | (113) |
| City Leisure | No Free swimming income from central gov | | | 100 | 100 | 100 |
| City Leisure | Implementation of Limited Free Swim Service | | | 27 | 27 | 27 |
| City Leisure | Dispose of mini bus | | | (11) | | (11) |
| City Leisure | Introduce long grass areas within cemeteries | | | (10) | , , | (10) |
| City Leisure | Stop Access and Disability role in City | | | (5) | | (5) |
| People & Equalities | Stop Access and Disability role in City Development | | | (35) | (35) | (35) |
| People & Equalities | Reinstate part time access officer | | | 17 | 17 | 17 |
| Law & Governance | Area committees and SDCC being abolished | Yes | | (22) | | (12) |
| Law & Governance | Venue hire changes to area committees | | | (5) | | (5) |
| Law & Governance | Loss of Trainee post within the elections office | Yes | | (21) | | (21) |
| Law & Governance | office Loss of Trainee post - diminution of service | Yes | | (25) | | (25) |
| Law & Governance | Deletion of scrutiny research budget | | | (14) | | (14) |
| Law & Governance | Reduction in payment of Special | | | (12) | (12) | (12) |
| Law 8 Carrenana | Responsibility Allowances for Members | | | (40) | | (40) |
| Law & Governance | Reduction in cost of producing agendas and minutes | | | (13) | | (13) |
| | | | | (958) | (522) | (923) |
| | City Development | | | (136) | (112) | (136) |
| | Policy, Culture & Comms | | | (65) | | (65) |
| | Corporate Assets | | | `(9) | | (9) |
| | Housing and Communities | | | (449) | | (449) |
| | Finance | | | (49) | 1.1 | (49) |
| | Environmental Development City Leisure | | | (110) (12) | | (85) (12) |
| | People & Equalities | | | (12) | | |
| | Law & Governance | | | (111) | | , , |
| | | | | | | • |

(958) (544) (923)

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